

From: Sun-Tzu1
To: Microsoft ATR
Date: 1/1/02 8:55am
Subject: Microsoft Settlement

A recently purchased computerized billing and scheduling system running Windows XP has made a tremendous difference for my business. The efficiency of this new system is significantly greater than the older non Windows based system and yet was extremely affordable. As a consumer of computer and computer related goods I have been greatly satisfied with the reliability, performance, variety, innovation and affordability of Microsoft products. In today's current environment the citizens of this country have fears that extend well beyond Microsoft. The threat of terrorism, nuclear weapons, unemployment, the decline of America's auto manufacturing, and the rising costs of health care have become the issues that require attention. As a country we should be comforted by the existence of strong global companies, such as Microsoft, which through their existence provide fuel to America's economy and ultimately enhance the power of our nation's leaders. We must remember that the blanket of freedom that covers our nation is the direct result of the economic strength we possess. It seems ironical that a country that relies so heavily on its financial strength to resolve world crises would spend so much energy to disrupt the very source of its strength. Any other country in the world would welcome Microsoft with open arms because with its economic might comes bargaining power. In summary, be thankful that Microsoft exists and let us, as a nation, encourage other American companies to become as successful. Let us begin to concentrate our efforts on the issues that require immediate attention and will have the most impact for the American people.

Sincerely,
Richard Watson